



metropolitan suburb selects arcules to manage security at 12+ sites across the city



case study

overview

Located in the heart of one of the biggest cities in the United States, this city is a vibrant corporate and residential community. Its location and business cost advantages attract and support a diverse local economy, with more than 15,000 businesses calling it home. Residents are drawn to the city for its high quality of life, abundant parks, schools, and safe neighborhoods. Located 20 minutes from everything, including shopping, restaurants, nightlife, and proximity to major U.S. cities, it is convenient and easy to do business with the city, whether a resident or developer.

Technology plays an integral role in the everyday operations of the city, and it has a wide variety of tools to optimize operations. This solid technology foundation delivers efficiency, safety, and security to residents, visitors, and businesses. Its effort to streamline processes across its various business units led the city to consider consolidating video management across 15 geographically dispersed facilities.

challenge

City stakeholders aimed to connect 86 cameras that were not managed centrally. Leaders needed a unified solution to have better awareness and intelligence gathering across their region. But it also required a system that could be up and running rapidly - within a week to be precise - to coincide with city requirements.

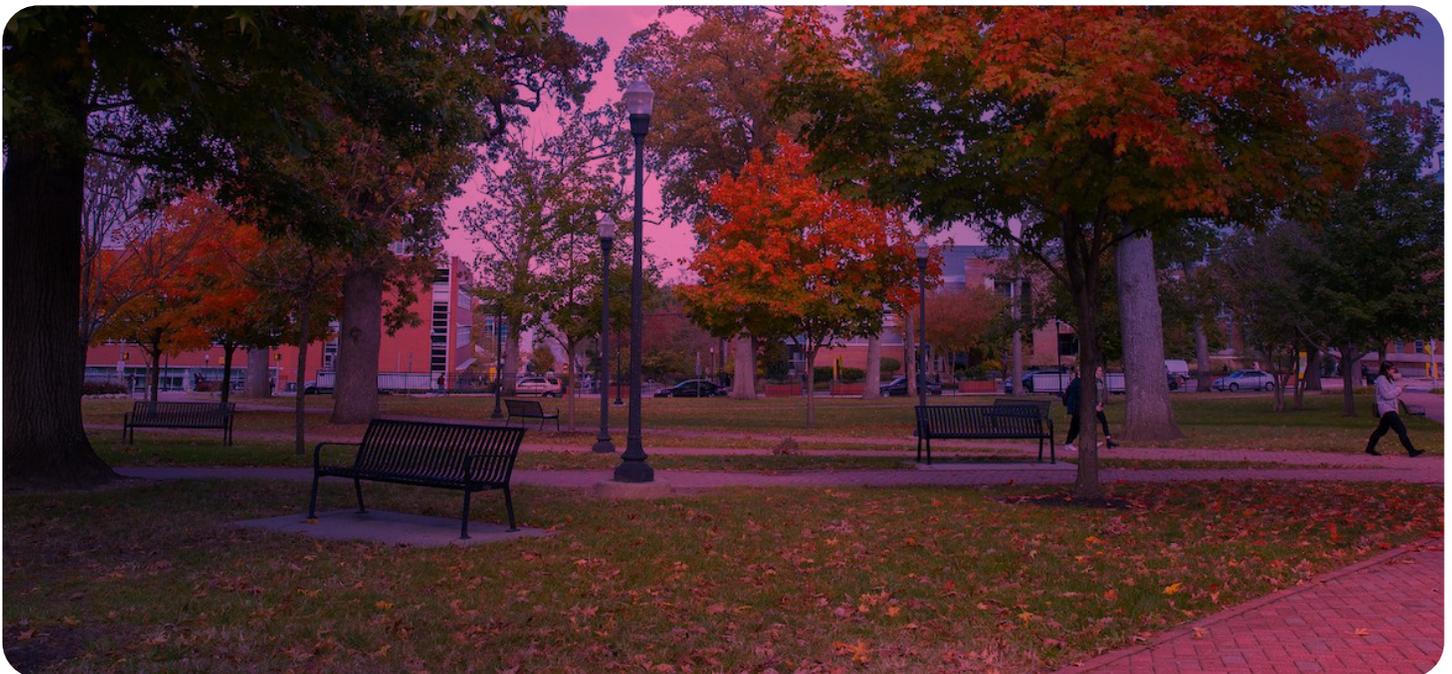


solution

The city contracted with systems integrator Knight Security, which introduced stakeholders to the Arcules Unified Cloud Security Platform. The solution fit well within the city's desire to monitor remote offices, city infrastructure, and public areas. And because Arcules supports the area's existing video surveillance cameras, it could easily transition to the Arcules cloud service.

Arcules cloud service enables the city to monitor all of their locations from any device and from anywhere. Remote management of these sites drastically reduces the need to visit on-site places by using software that's always up-to-date via the cloud. With Arcules, the city can monitor the safety of its sites from an intuitive, centralized platform and quickly identify problems, especially when using built-in analytics to help identify critical information in seconds.

At most of its sites, the city deployed the Arcules cloud solution. Still, it also leveraged the hybrid cloud capabilities of Arcules Edge Cloud in the heavy-camera count, bandwidth challenged locations. The beauty of Arcules is that it offers various cloud solutions designed to fit a variety of needs, and can support the city's migration path over time.



City leaders knew that selecting a new cloud video solution was a big decision that impacted current and future performance. But now that the solution is in place, leaders are confident that Arcules was certainly the right choice for the city – not only today but far into the future.