arcules

financial institution realizes new efficiencies with the arcules unified cloud security platform

the customer

This regional financial institution, has more than 10 bank branches within its region and contends with various security and business challenges on a day-to-day basis. With strict mandates to protect proprietary information and ensure customer safety, the bank must do everything possible to safeguard people, assets, and on-site funds while meeting stringent regulatory demands.
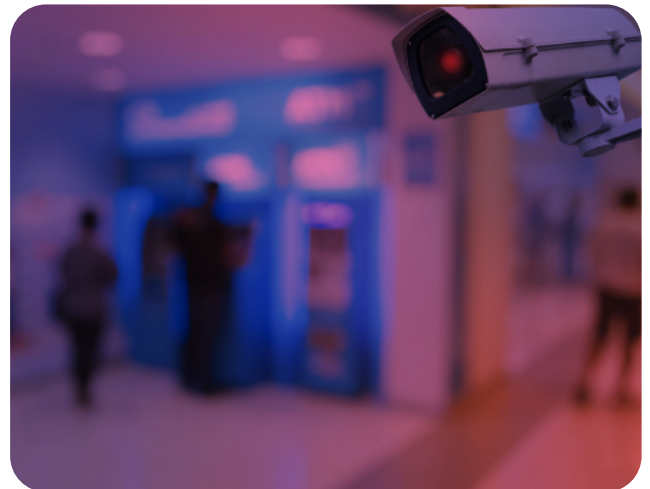
the challenge

Once the bank recognized that its current video platform was antiquated and could no longer meet the ever-evolving security needs of the organization, it quickly realized that it would need to upgrade its technologies to gain new levels of functionality.

While searching for a new security system to help support its growing fraud mitigation program, the bank sought a platform that could provide the ability to monitor operations from anywhere and centralize its security operations.

The organization needed something easy to use and reliable. Since the bank was moving most of its operations to the cloud, the idea of moving its video system to the cloud was an increasingly exciting option.

As part of its evaluation of cloud-based solutions, stakeholders sat through a demo of the Arcules Unified Cloud Security platform. They quickly realized that it offered the capabilities the bank was searching for with a simplified deployment and pricing model that met their organizational requirements.

the solution

Arcules delivers an intuitive, cloud-based platform that unifies security into one platform and service. A simple plug-and-play experience gets businesses set up in minutes, saving both time and money while providing the flexibility to adapt as a business grows. Arcules is also constantly updated with improvements and security patches as part of its affordable subscription model, reducing the need for dedicated system management.

The Arcules Unified Cloud Security service delivers high scalability and flexibility because it seamlessly integrates with existing hardware, such as IP surveillance cameras and access control devices. Its ease of integration with various connected devices allows the bank to add on new technologies as required in the future.

Additionally, IT security is a critical part of a bank's protection strategy with the growing risk of cyber threats. Arcules is SOC 2 Type II compliant, providing the bank with peace of mind that cybersecurity and data protection is maintained and ensured.

"Adding Arcules to our infrastructure has resulted in improved productivity for branch staff to focus on customer engagement, account support, and member service opportunities," the bank's security leader said. "Arcules' unified platform also facilitates simplistic and efficient reporting functions, contributing to an overall valuable and powerful solution for security, fraud, and compliance."

the results

Arcules has helped the bank meet its security infrastructure requirements by helping it reduce the upfront costs and complexity of managing security infrastructures while improving data collection to support the investigations process.

"Our security process - in conjunction with the Arcules service - provides a modern approach to assessing issues at branches across our enterprise before they result in loss," the bank's security leader commented.

Also, the bank was able to use its existing camera infrastructure without having to embark on a complete overhaul of the system due to Arcules support of more than 6,000 security and IoT devices.